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QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA OPERATIONS

POSTED
0024-14

COMPANY NAME Telrite Corporation dba Life Wireless
QUARTER/YEAR 4Q13 / 2013

MONTH:	October 2013	November 2013	December 2013
Number of Customer Access Lines	<u>44,728</u>	<u>44,644</u>	<u>40,659</u>
New Service Applications Held over 30 Days	<u></u>	<u></u>	<u></u>
Trouble Reports / Access Line (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Customer Out of Service Clearing Times (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
New Installs and Re-Installs Completed within 5 Days (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Commitments Fulfilled (%)	<u>Same as ILEC</u>	<u>Same as ILEC</u>	<u>Same as ILEC</u>
Number of Lifeline Customers	<u>44,728</u>	<u>44,644</u>	<u>40,659</u>

Comments / Explanations: _____

Preparer's Name: Mark Lammert, CPA
Phone and Email: 407-260-1011; mark@csilongwood.com

RECEIVED

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Mail completed form to: Office of Regulatory Staff
Telecommunications Department
1401 Main Street, Suite 900
Columbia, SC 29201

(803) 737-0800